

# The Arc News in Indiana

AdvocacyPost SecondaryTrainingFuture Planning

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## Empowering People, Inspiring Change

Each year in March we celebrate Disabilities Awareness Month – a time to raise awareness about the strengths and abilities of people with intellectual and developmental disabilities and raise awareness about their ongoing needs. It is also a time to share how The Arc of Indiana works to empower people with IDD and inspire positive change in the programs, services and supports they receive.

Following are highlights of our ongoing efforts to ensure all people with intellectual and developmental disabilities realize their goals of living, learning, working and fully participating in the community.

## Inspiring Change in Advocacy

Our advocacy work comes in many forms. The Arc Advocacy Network's team of family advocates assists and guides individuals with IDD and their families across ages, programs and services.

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Their efforts help people learn how to apply for and navigate government programs and understand their child's special education rights. They provide information on appealing health insurance decisions and offer education on guardianship and alternatives to guardianship, including supported decision making. This year, our monthly "Ask The Arc" webinar series, hosted on the 2nd Thursday of the month at 6:00 p.m. EST., will provide timely information on disability related topics that will then be shared in The Arc of Indiana Academy, our web based information and training

## Inspiring Change in Public Policy

The Arc of Indiana works to inspire positive change in public policy and public attitudes. We have a full time presence at the Indiana Statehouse, and, as the state chapter of The Arc of the United States, in the halls of Congress.

Families and people with disabilities drive our public policy agenda. Last year, we learned from families that delays in having a physician sign off on service plans for infants and toddlers enrolled in Indiana's First Step's early intervention program was leading to delays in getting critical therapies started. We took that issue to the Statehouse and achieved the enactment of a new law that allows a physician's assistant or advanced nurse practitioner to sign the service plan to expedite getting therapies underway.

When families and people with disabilities shared they were frustrated that they could not receive a tax credit for

deposits made into an
ABLE account, we worked for
the passage of a new law that
establishes a \$500 tax credit for
deposits made into ABLE accounts
beginning with 2024 tax filings.
This now puts ABLE accounts on
a similar playing field as 529
College Savings accounts.

In the current legislative session, which must end by April 29, 2023, we are focused on our 2023 legislative priorities. Key issues include championing legislation to provide opportunities for people with disabilities to enter the workforce and providing incentives for employers to hire people with disabilities; supporting the licensure of music, developmental, art and dance therapies; establishing a direct support professional training curriculum, certification and a registry; and adding new priorities for the Community Integration and Habilitation (CIH) Medicaid Waiver.

#### Inspiring Change in Employment

The Arc of Indiana Foundation's **Erskine Green Training Institute** provides post-secondary training in hospitality, food service, healthcare, and inventory distribution. We have celebrated 255 graduates since opening in 2016, with an employment rate of nearly 80%.



Governor Holcomb and members of Self-Advocates of Indiana's board of directors at our annual Valentine's Day at the Statehouse event. Leaders of chapters of The Arc and SAI chapters came from throughout the state to deliver valentines to legislators and Indiana's public policy leaders.

We are excited about what is on the horizon! Stay tuned!

Our Career Counseling Information and Referral (CCIR) program provides information to people receiving a sub-minimum wage in sheltered workshops on resources and options for meaningful community employment. Over the last five years nearly 30 of Indiana's 57 sheltered workshops have transitioned to offering job training programs, raising wages to a least a minimum wage, and/or converting to innovative day programs. We are excited to be part of this ongoing transition.

Through participation on boards, commissions and committees addressing employment, we continually beat the drum that employing people with disabilities is an answer to the workforce crisis. There are more than 200,000 people with disabilities in Indiana who could and should be participating in the labor force. With a current employment rate of only 23%, that creates a potential talent pool of more than 150,000 people. We are working with providers, employers and the state to develop innovative ways to connect employers who need workers and people with disabilities who want jobs.

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The Arc of Indiana 143 W. Market St. Suite 200 Indianapolis, IN 46204 317-977-2375



## Message from Self-Advocates of Indiana Nicki Hinkle, President

This Disability Awareness Month, Self-Advocates of Indiana (SAI) remains committed to educating and empowering people with intellectual and developmental disabilities (IDD).

SAI was established over 30 years ago in 1990 by our founders Darcus Nims and Betty Williams. Since then, we have grown to have over 40 chapters statewide! We are the subject matter experts when it comes to lived experience with IDD and we are grateful to have state leadership that recognizes that. When decisions impacting people with IDD are being made, our feedback and experience is sought out and respected.

Self-Advocates of Indiana believes that all people with disabilities have the right to live, laugh, and have happiness in everything we do. Our mission is to advocate, educate, celebrate, and empower people with disabilities to become more effective decision makers and to have more independence. We aim to promote employment for all. Leaders within SAI sit on over a dozen statewide work groups, advisory councils, and task forces that deal with issues relating to disability rights. Self-Advocates of Indiana is also represented throughout the United States through board member Melody Cooper, who sits on the National Board for Self-Advocates Becoming Empowered (SABE).

Since our founding, Self-Advocates of Indiana has formed many valuable partnerships with organizations in our community. We are proud to partner with Indiana Disability Rights to provide voter empowerment trainings and to help people with IDD set up health care representatives and advanced directives at no cost. SAI members work with The Joseph Maley Foundation to educate elementary students about disabilities and how to be good friends to their peers with disabilities. This year, we began a partnership



with Connections Case Management to hold Disability Resource Fairs throughout the state to ensure that people with IDD are connected to resources in their area that can help them live their best lives.

As we continue to grow and expand, we hold true to our motto. Nothing about us without us!





"Disability only becomes a tragedy when society fails to provide the things we need to lead our lives — job opportunities or barrier-free buildings, for example. It is not a tragedy to me that I'm living in a wheelchair."

- Judy Heumann, Mother of the Disability Rights Movement

Judy Heumann, widely acknowledged as the Mother of the Disability Rights Movement, passed away unexpectedly on March 4, 2023. It seems fitting to remember her work during a month committed to raising disability awareness.

Judy contracted polio in In 1949. When her mother went to register her for kindergarten

they were turned away from the public school because her wheelchair "would create a fire hazard." She learned early how to be an activist from her mother, who would not accept that answer, and eventually won her fight for Judy to get a public education.

When she graduated from college with a degree in speech therapy, she was denied employment because "her wheelchair would prevent her from evacuating children in a fire." She sued, got wide-spread support in the local press, and began to hear discrimination stories from other people with disabilities.

Judy went on to co-found Disabled in Action, a protest group modeled on the work of other civil rights groups, and moved to Berkeley, California, where she became part of a growing disability civil rights movement. In the spring of 1977 she was part of a 26 day takeover of a federal building in San Francisco, demanding the implementation of Section 504 of the Rehabilitation Act, which requires that government agencies and private businesses that accept federal funds cannot discriminate

against someone on the basis of their disability.

Section 504 became a model for the Americans with Disabilities Act (ADA) which provides protections to all public accommodations, employment, transportation, communications and access to state & local government programs.

Judy impacted federal education programs for students with disabilities under the Clinton administration as assistant secretary of education. Later, as a special assistant to Secretary of State Hillary Clinton, she worked to spread ideas about civil rights across the world. Until her untimely passing she continued to serve as a mentor and out spoken advocate for disability rights, and most recently she was working towards creating the National Museum of Disability History and Culture.

In her 75 years of life, Judy Heumann exemplified Self-Advocates of Indiana's motto "Nothing About Us Without Us." Following her example we will continue to fight for disability rights. May her memory be a blessing.



## Message from The Arc of Indiana CEO

I love that our Disability Awareness Month newsletter allows us to talk about the importance of advocacy and highlights those that have committed to help us do more!

We are proud to share some of the success we have had over this last year in helping families; but more so, we know there is a lot of work left to do.

Each year, The Arc of Indiana receives more than 15,000 phone calls from people asking for help and guidance. That is over 300 calls per week where our team is working one-on-one to help people navigate important programs and services. In 2022, as a result of many of these conversations, our team did over 50 presentations and created videos on high interest issues that received over 9,000 views! Our social media views increased and the number of people who sign up to get news from The Arc of Indiana grew by thousands! People are turning to The Arc of Indiana and we are able to rise to the challenge because of so many leaders before us.

Thanks to the ongoing advocacy of families and now self-advocates who are the heart of The Arc, people with IDD and their families are leading lives better than they ever hoped. But, the need for those efforts never stops.

As COVID restrictions have lifted, and children have returned to school, there are families who for the first time are fighting to have their child

fully included with their classmates. "Post COVID," there are school administrators who increasingly view special education as a financial drain and are pushing for children receiving special education services to be to be segregated from their classmates.

While families and people with IDD are being approved to receive home and community based services, their providers are struggling to recruit and retain quality staff to serve them. This has led to increasing discussions about developing congregate, segregated residential settings.

As calls for tightening federal funding increase, critical programs and services for our nation's most vulnerable are at risk.

What we have fought so hard for over decades can too easily be gone with the repeal of a rule or statute, a cut in funding, or elimination of a program.

Now more than ever we need to continue to support the critical advocacy efforts of The Arc of Indiana. Thanks to all who have joined us in our Circles of Support initiative, featured in this newsletter, who are committed to ensuring that progress continues for Hoosiers with intellectual and developmental disabilities.

All members of our Circles of Support represent organizations that understand the need for strong advocacy and want to be a part of the solution to empower people and inspire change in our state. The Arc of Indiana is forever grateful to them.

## Chapters of The Arc – Inspiring Local Change

The Arc of Indiana's local chapter network has grown over the past year. We now have 46 chapters, covering 69 counties, that serve and advocate for and with people with intellectual and developmental disabilities and their families throughout the state, making us the largest state chapter of The Arc in the United States. Twenty-one of our chapters are "Advocacy Chapters." While they do not provide direct services to people with IDD, they serve their community with information, resources, and local advocacy. In 2022, one of our advocacy chapters, The Arc of Bartholomew County, received our membership award for recruiting 135 new members – the most overall for our advocacy chapters.

The mission of this small but mighty chapter is to "Promote and protect the human rights of people with intellectual and developmental disabilities and actively support their full inclusion and participation in the community throughout their lifetimes."

Their advocacy efforts include supporting Self-Advocates of Tomorrow/Aktion Club of Columbus and speaking out for the fair treatment and inclusion of individuals with IDD in their community.

Training programs are offered to help community members easily learn about common disabilities, inclusion, and assistance programs. Businesses who take all five courses are recognized as Disability Inclusion Partners.

Support is provided across the range of developmental disabilities to assist individuals with IDD and their families in finding the resources, information, and assistance they need to live their best lives.

We salute The Arc of Bartholomew County and all of our chapters for the work they do throughout the year to make the world a better place for people with IDD and their families.

Both provider chapters and advocacy chapters of The Arc are always seeking new members and volunteers to join in The Arc family. We encourage you to connect and get involved with a chapter in your area. You can find chapter information on our website at: arcind.org/about-the-arc/local-chapters.





Individually, we are one drop. Together, we are an ocean.

The Arc of Indiana has served as the state's leading advocacy organization for people with intellectual and developmental disabilities for over 65 years. Our advocacy efforts continue to be the core of our mission.

Key to that mission is The Arc Advocacy Network's team of family advocates who work tirelessly to provide a critical circle of support to families and people with disabilities.

To support our advocacy mission, key organizations and trusted partners have joined in support of our advocacy efforts through our Circles of Support initiative.

Our Mission Circle is our most exclusive Circle, available to organizations that make a significant commitment to ensure

our advocacy work throughout the state will continue for years to come.

No words can express our appreciation and gratitude for their support. Without them, The Arc of Indiana would have to rethink the way we provide our advocacy resources to people with intellectual and developmental disabilities and their families. Thanks to their strong commitment, we have not only been able to maintain our statewide advocacy efforts but have also expanded our reach and impact.

Please join us in celebrating members of The Arc of Indiana's Mission Circle.

Thank you to our Dream, Ally, Friend, and Support members of our Circles of Support initiative who, along with our Mission Circle members, support the important advocacy efforts of The Arc of Indiana.

#### **DREAM CIRCLE**

**ICEArc** 

Molina Healthcare

#### SUPPORT CIRCLE Advocacy Links, LLC

**ALLY CIRCLE** 

Duke Energy

Hylant

Katz, Sapper & Miller
United Healthcare

#### **FRIEND CIRCLE**

**Allison Transmission** 

Dungarvin/The Granite Foundation
Gibson

Noble/The Arc of Greater Indianapolis
Special Olympics Indiana

Stone Belt Arc

The Arc Southwest Indiana

The Arc of Wabash County

The Arc of the Wabash Valley

Unity of Indiana

Wabash Center

## Circles of Support Mission Circle Members



Mark Bruin, President & Chief Executive Officer

The National Bank of Indianapolis is a proud financial partner with The Arc of Indiana and provides expert banking, administration and investment management services for The Arc and its clients. The Arc of Indiana Master Trust Funds are safely and securely on deposit at The National Bank of Indianapolis.

The National Bank of Indianapolis also provides a full range of depository, loan and investment management services to individuals and businesses throughout central Indiana. The Bank also recognizes the importance of nonprofit organizations in our community. That's why they offer a comprehensive array of special services to accommodate the banking needs of nonprofits and help them maximize their financial resources.

As the largest locally-owned bank in greater Indianapolis, The National Bank of Indianapolis is committed to supporting the communities it serves. The Bank's employees, officers and directors are all dedicated to supporting the local community by serving on boards and committees, volunteering, and providing promotional support and financial assistance.

Mission: To be the undisputed leader in delivering outstanding banking service in Greater Indianapolis.

nbofi.com



100% Employee-Owned!

Karen Brummet, Chief Executive Officer

Indiana Professional Management Group (IPMG) is Indiana's preeminent statewide provider of case management and care management services for participants in the state's Home and Community-Based Services (HCBS) Medicaid Waiver

program, and wraparound facilitation services for participants in the Child Mental Health Wraparound program and Children's Mental Health Initiative (CMHI). They are a certified Medicaid Waiver provider and serve individuals who receive the Family Supports, Community Integration and Habilitation, Traumatic Brain Injury, and Aged and Disabled Waivers and Indiana's Wraparound Program.

Vision: IPMG envisions the individuals we support will live quality, self-determined lives as integral and valued members of their communities.

Mission: To be an exceptional organization that supports individuals as they live their best lives by working with individuals, in collaboration with those who support them, to achieve their personal dreams, ambitions, and goals; providing their employeeowners with the resources they need to do their jobs exceptionally well; expanding the services IPMG provides; and consistently performing at a best-in-class level. gotoipmg.com



John Dickerson, Founder/CEO

Quillo Connect was founded by John Dickerson, The Arc of Indiana's former executive director following his

retirement after leading The Arc for 42 years.

Available on smartphone, tablet, or desktop, Quillo Connect offers a unique communication platform and video library focused on connections and information. Families and individuals with IDD (including those who do and do not receive services) can explore the video library and connect with others.

Quillo Connect uses micro-learning, positive psychology, success stories, and the Charting the LifeCourse Nexus framework to raise expectations and build a good life.

Mission: Quillo Connect provides an empowering platform for sharing stories, resources and knowledge for people with disabilities, support staff, and their families. myquillo.com/connect



Tauhric Brown, President & CEO

Established in 1974, CICOA Aging & In-Home Solutions is a not-for-profit agency that helps seniors and people of any age with a disability remain

comfortably and safely at home and out of institutional care. They advocate for elder and disability friendly communities and compassionate, cost-effective, long term care options.

Serving Boone, Hamilton, Hancock, Hendricks, Johnson, Marion, Morgan and Shelby Counties, CICOA Aging & In-Home Solutions works to make Central Indiana a community where older adults and those of any age with a disability can flourish.

Services provided by CICOA include care management, healthcare collaborations, home accessibility modifications, senior meals and nutrition, transportation, caregiver support, and counseling

Mission: CICOA empowers older adults, those of any age with a disability, and their caregivers by providing the innovative answers, services, and support they need to achieve the greatest possible independence, dignity, and quality of life. cicoa.org



Nash Dunn, President

Since 1972, KCARC, The Arc in Knox County, has led the effort to have a positive role in lives of people with disabilities in their community.

KCARC's focus is to improve the lives of families with disabilities through their programs and services, including manufacturing, employment job training, adult day services, behavior management services, early childhood developmental programs, school-aged children transition services, and 1972, a unique community fun center.

At 1972, individuals receiving services from KCARC can choose to participate in a wide array of activities. Community members also join in the fun at 1972. Just some of the activities include rock wall climbing, basketball, laser tag, human foosball, arts and crafts, computer gaming, and karaoke. It has become a true community asset, seamlessly linking all community members together.

Mission: To advocate and provide opportunities in a dignified and respectful manner for the total well-being of individuals and families with special needs.

knoxcountyarc.com



Dan Strick, President & Chief **Executive Officer** 

New Star, the chapter of The Arc in Lake and Porter Counties, strives to

create new and innovative vocational, educational, therapeutic, and social opportunities for the people they serve. They are dedicated to challenging the limits and changing the lives of people with intellectual and developmental disabilities.

New Star was formed in 2016 through a merger of SouthSTAR Services and New Hope Center, Inc., both created by parents of children with intellectual and developmental disabilities seeking better educational opportunities for their children. Today, New Star serves over 500 children and adults in and around the Chicagoland area and Northwest Indiana.

Services include community employment, family caregiver training, community-based programming, residential programs, participant assistance and care, recreational therapy and music therapy.

Mission: To provide choices and opportunities for persons with disabilities and their families through a culture of innovation and caring to enrich their lives and maximize their independence. newstarservices.org

"Our Circles of Support members represent organizations that understand the need for strong advocacy and want to be part of the solution to empower people and inspire change in our state. The Arc of Indiana is forever grateful to them."

– Kim Dodson, CEO



To learn more, including joining our Circles of Support initiative, contact Alex Parker, Director of Development, aparker@arcind.org, or 317-977-2375.

## Be Ready for Medicaid Redetermination

During the COVID-19 federal public health emergency (PHE), due to federal requirements, Indiana Medicaid members were able to keep their coverage, regardless of a change in income, resources, or Medicaid category. Congress passed legislation in December, 2022 that ends the continuous coverage requirements on March 31, 2023.

This means that Medicaid eligibility redeterminations begin again on April 1, 2023. For some Medicaid recipients this could result in actions to adjust, reduce or eliminate coverage. The first possible disenrollments for people assessed in April is April 30, 2023, with loss of coverage effective May 1, 2023.

It is important to note that individuals who continued to receive Medicaid coverage solely due to the PHE continuous coverage requirements will be reassessed when their scheduled annual redetermination is due. Individuals in this group cannot have their coverage discontinued or moved to a lesser-coverage category before their full redetermination process is completed.

Anyone who is currently in one of Indiana Medicaid's health coverage programs, including the Healthy Indiana Plan, Hoosier Healthwise, Hoosier Care Connect or traditional Medicaid, should take action now to help stay covered.

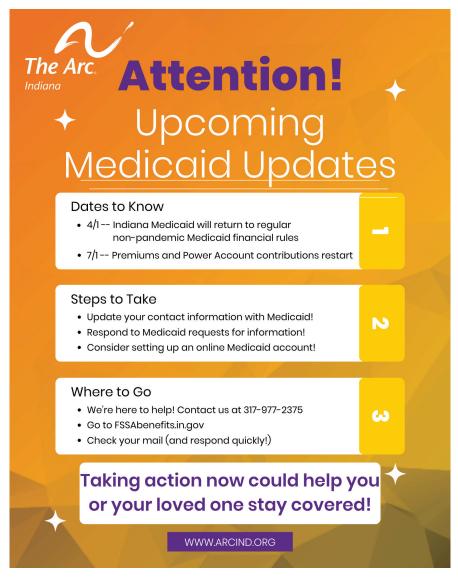
To help keep you covered, or help you find the right coverage for you and your family, the Indiana Family and Social Services Administration needs all Medicaid members to take these steps to ensure they have current information:

- Go to FSSABenefits.IN.gov
- Scroll down to the blue "Manage Your Benefits" section
- · Click on either "Sign in to my account" or "Create account"
- Check that your contact information is accurate
- Call 800-403-0864 if you need assistance
- Watch your mail! Be sure to respond with any request for information

#### Right to appeal

Medicaid recipients who believe the decision to remove them from Medicaid is incorrect can request an appeal to contest the decision. In general, individuals can keep their Medicaid coverage while the hearing is pending.

People who lose Medicaid eligibility because they no longer meet the requirements for the Medicaid category they applied under may qualify under a different Medicaid category, but only have 13 days to appeal. An appeal can also be made if Medicaid incorrectly assessed an individual's or family's income or incorrectly assessed a person's disability status.



#### **Premium Payments and Power Accounts**

Some forms of Medicaid, such as CHIP, MED Works, and HIP 2.0, require either a premium payment or a Power Account contribution. Those premiums and contributions will begin again on July 1, 2023.

#### **Learn More**

Find additional information and updates at: **arcind.org/medicaid-redetermination**, including a link to information posted by Indiana Medicaid.

#### Contact Us - We're Here to Help

The Arc of Indiana's family advocates are here to help with questions, guidance and resources. Contact us at 317-977-2375 or 800-382-9100.

## Ask The Arc Webinars

Join us throughout the year on the 2nd Thursday of the month, 6:00 p.m. EST for our Ask The Arc webinar. The webinar series provides information on timely topics impacting people with intellectual and developmental disabilities, their families, and their support systems.

Webinars are recorded and will be posted on The Arc of Indiana Academy, advocacy.thearcacademy.org and on our YouTube channel, youtube.com/TheArcofIndiana.



Registration is for the complete webinar series. You can pick and choose which ones you want to attend without having to register each time.

Register at arcind.org/series/ask-the-arc-webinars or use the QR Code.

Ask The Arc is brought to you be by the key organizations and trusted partners who join in support of our advocacy efforts through our Circles of Support initiative.

## Making Indiana a Place to Work—for All!

#### Lt. Governor Suzanne Crouch



Lt. Governor Suzanne Crouch kicked off Disability Awareness Month on March 1st by joining The Arc of Indiana, Erskine Green Training Institute and Muncie Mayor Ridenour at EGTI to discuss the importance of hiring Hoosiers with disabilities.

Indiana ... A Place that Works ... for All! Sounds great doesn't it? Sounds relatively simple as well, doesn't it? But it is not.

As Disability Awareness Month is celebrated across the country, it is timely to raise awareness that for hundreds of thousands of Hoosiers with disabilities, so much can and needs to be done to ensure they have every opportunity to live, learn, work and fully participate in their community.

As chairwoman of the Intellectual and Developmental Disabilities
Task Force, I am reminded all too often of the challenges and obstacles so many Hoosiers face to live as independently as they can and want. As I travel our

state and talk to people with disabilities, the number one thing they ask for is a job. A job that pays a good wage and provides access to the benefits they need to be healthy and successful.

Indiana's Department of Workforce Development recently reported that as of December 1, 2022, over 130,000 jobs need to be filled in Indiana. Sadly people with intellectual and developmental disabilities are never looked to as a resource to help fill many of those open jobs. The annual disability compendium report indicates that in Indiana, more than 160,000 people with cognitive disabilities are not working. Those numbers are far too close to not make a connection. Employers need workers and people with disabilities want jobs. We need to do better to facilitate making the connection.



House Bill 1160, which passed the House unanimously and is now eligible for consideration in the Senate, takes a big step in that direction. The aim of the bill is to encourage manufacturers to work together to skill up current workers who want to move into higher paying jobs and then hire people with disabilities and those receiving TANF services to fill those entry level positions.

It is fitting that I kicked off Disability Awareness month at Erskine Green Training Institute (EGTI), a

post-secondary vocational training program for people with disabilities based in Muncie, founded by The Arc of Indiana. Since opening in 2016, nearly 80 percent of EGTI graduates have gone on to find success in hospitality, food service, healthcare,



and inventory distribution. And, employers have found a source for loyal, hard-working, committed employees. HB 1160 would take advantage of EGTI's expertise in training people with disabilities to gain the skills they need to be hired for the entry level manufacturing jobs employers desperately need. It is a win-win for all, something I am proud to support, and something we all need to be promoting.



### Talks with The Arc Trust

Virtual Webinar Series on Saving for the Future

Join us at 12:00 Noon EST 3rd Wednesday of the month to learn the ins and outs of special needs trusts.



Register @
thearctrust.org/webinars-videos

Mission Partner





#### Thanks to our Circles of Support members for their support of The Arc of Indiana Academy

The Arc of Indiana Advocacy Training Program offers a wide array of videos on topics impacting people with disabilities and their families. Individuals seeking a deeper understanding of these topics can complete comprehensive training modules and earn a certificate in that area of learning. Our goal is to empower families and people with disabilities with the information and tools they need to be strong advocates for their loved ones and themselves.

#### **Training Modules**

- Case Manager/Provider Training
- Charting the LifeCourse
- **Employment**
- Guardianship & Alternatives to Guardianship
- Self-Advocacy & Self-Advocate Leadership Series
- Steps to Independence >
- > **Team Meetings**
- Voting

Visit The Arc of Indiana Academy at: advocacy.thearcacademy.org

#### Become a Special Education Advocate TheArc@School

The Arc of the United States has created an online curriculum, TheArc@School, to help families learn how to advocate for the special education services and supports their child needs.

Thanks to a generous donation from the Lids Foundation, The Arc is providing free enrollment in TheArc@School to the first 100 Hoosier families who sign up. The Arc will provide support as you go through the curriculum so you can ask questions, discuss the information and understand how to use what you are learning in real life.

#### Self-paced modules include:

- ➤ Building a Foundation for Advocacy
- ➤ IDEA and Early Intervention Services
- IDEA and Special Education Services
- > Anatomy of an IEP

Register for free at: arcind.org/thearcschool.

- ➤ Procedural Safeguards
- ➤ Section 504
- **Educational Records**
- Advocacy Skills





Individually, we are one drop. Together, we are an ocean.

The Arc Advocacy Network's team of family advocates is here to help! Call us at 317-977-2375 or 800-382-9100 and ask to speak with a family advocate. Visit: arcind.org/ our-programs/the-arc-advocacynetwork/

#### With Circles of Support

2022

The Arc of Indiana...

Assisted 3,109 Families

By the beginning of Decembe 2022. The Arc of Indiana's family advocates had already assisted 3,109 people with disabilities and their families who needed help, guidance, and information. The Arc receives over 15,000 phone calls a year!

#### Put on 54 Presentations

The Arc of Indiana's education and assistance doesn't stop with flyers or phone calls, we also give presentations. From cafeterias to conferences, we're there to educate and explain. So far this year, 1,989 people have been there to

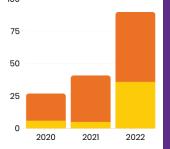
Exhibit Attendees Presentation Attendees

2020 5,000 10,000 15,000 20,000

Our Top 5 Call Categories What were those calls about?

- The top 5 topics:
- Community Resources
- Guardianship and **Alternatives** Social Security
- Charting the LifeCourse!

Exhibits • Presentations



Exhibited 36 times

The Arc of Indiana's advocacy team exhibited 36 times to more than 13,000 people before December even started! We exhibited from South Bend to the state's Southern tip, and plenty of places in between

Had 9,100 Video Views

We launched The Arc of Indiana Academy in 2021 and, so far, we've seen 9,100 people get information on-demand and on their own time. Those viewers at home and on the go were interested in education, waivers, information about the pandemic, guardianship and alternatives, and Social Security benefits.

#### Reached Thousands of People Weekly

Our weekly newsletter went out to 7,620 people; 8,119 follow us on Facebook; and we welcomed 83,718 website users who used our site 182,584 times. That's a lot of connection and, with more and more content and information, it will only continue to grow.



Indiana 143 W. Market St., Suite 200 Indianapolis, IN 46204 317-977-2375 | 800-382-9100



Make a difference in the lives of people with intellectual and developmental disabilities and their families across Indiana through your gift.

Simply scan the QR code or visit arcind.org/get-involved/donate to give a gift online.

> Your support, no matter the amount, makes an impact on so many people.

