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**Indiana Family and Social Services Administration**  
**Division of Disability and Rehabilitative Services**

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## **Guidance on Usage of Transportation Services**

BDS is issuing the following guidance to clarify the appropriate use of Transportation (TRNO) and Residential Habilitation and Support (RHS) services under the Community Integration and Habilitation (CIH) Waiver program.

### **TRNO – Transportation Services**

As outlined in **Section 10.31** of the DDRS HCBS Waivers Provider Reference Module:

- **All individuals are eligible** to participate in non-medical waiver transportation services.
- TRNO is intended to support access to community-based services, employment, and other PCISP-related activities.
- **TRNO should only be used when non-paid transportation options have been exhausted.** This includes natural supports such as family, friends, or community resources.

### **Case Managers are responsible for:**

- Engaging teams in conversations about available non-paid supports before authorizing TRNO.
- Document justification for TRNO use, including why unpaid options are not viable.
- Ensure TRNO aligns with PCISP goals and does not duplicate other Medicaid-covered transportation services.

### **RHS – Residential Habilitation and Support**

RHS provides support for individuals living in their own homes, focusing on skill-building and safety. These supports include adaptive skill development, assistance with activities of



daily living, community inclusion, transportation, adult educational supports, and social and leisure skill development that support the individual to live successfully in their own home. While RHS recipients are not prohibited from using TRNO, BDS encourages thoughtful planning to avoid unnecessary overlap.

**Case managers are responsible for:**

- Reviewing RHS service plans to determine if transportation needs are already addressed.
- Coordinate with teams to explore natural supports for transportation before authorizing TRNO.
- Reinforce that RHS and TRNO must serve distinct purposes and be documented accordingly.

**Summary of Expectations**

- Prioritize **non-paid supports** wherever possible.
- Ensure **clear documentation** of service need and alignment with PCISP goals.
- Avoid **duplication of services** across TRNO, RHS, and other waiver supports.
- Maintain **open dialogue** with teams to promote responsible service planning.

For full service definitions and limitations, refer to the [DDRS HCBS Waivers Provider Reference Module](#).

Please share this guidance with your teams and reach out with any questions or case-specific concerns.